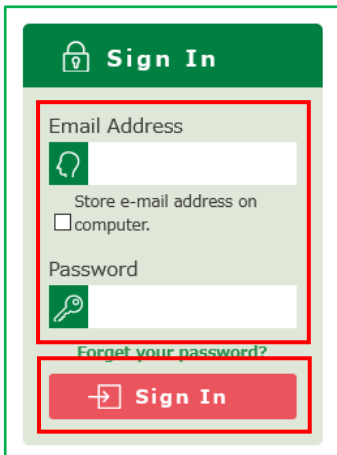


ISL Online Store

Confirmation of Information emails

1. Enter your "Email Address" and "Password" in the "Sign In" space at the top left of the page, then click the [Sign In] button.

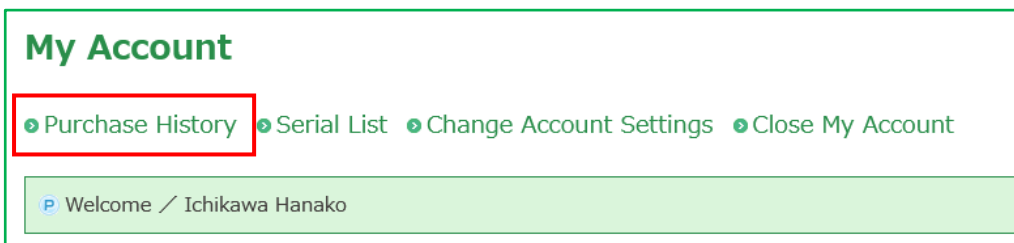


The image shows a 'Sign In' form with a green header. Below the header, there are two input fields: 'Email Address' and 'Password'. The 'Email Address' field has a checkmark icon and a checkbox labeled 'Store e-mail address on computer.' Below the 'Password' field is a link that says 'Forget your password?'. At the bottom of the form is a red button with a white arrow icon and the text 'Sign In'.

2. A [My Account] button is displayed at the top of the page. Click on this button to go to "My Account."



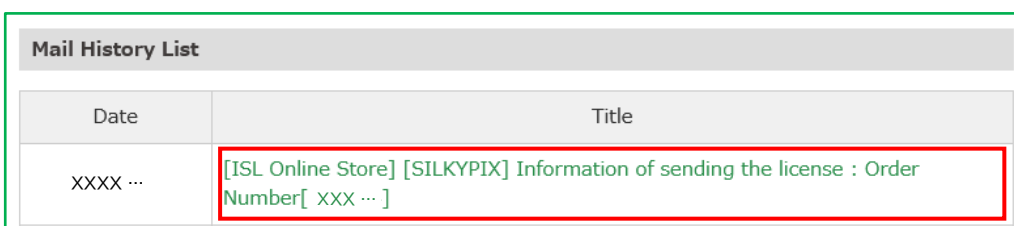
3. Select the [Purchase History] button.



4. Check the "Purchase Date and Time" item in "Purchase History" and select the "Detail."

Purchase Date and Time	Order Number	Payment Method	Total Amount	Order Status	Detail
XXXX ...	XXXX ...	XXXX ...	XXXX ...	XXXX ...	Detail

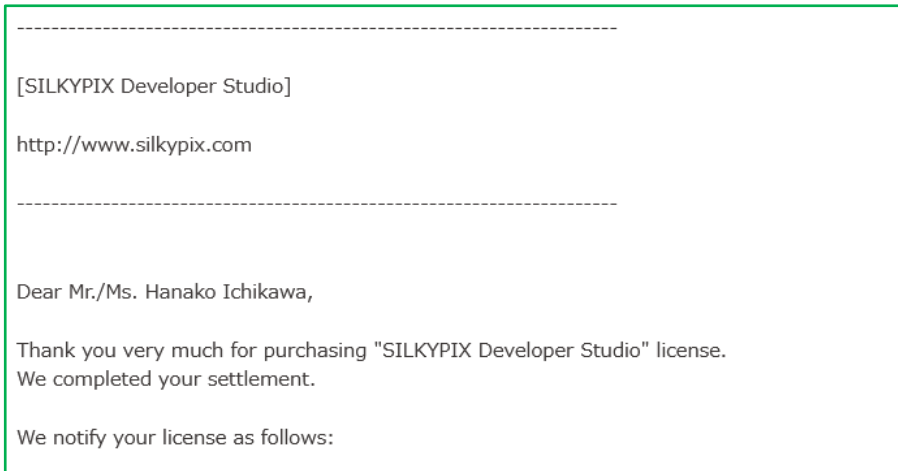
5. There is a "Mail History List" column at the bottom of the "Order Detail" page. Select the title of the email which you want to check.



The image shows a 'Mail History List' table. The table has two columns: 'Date' and 'Title'. The 'Date' column contains 'XXXX ...'. The 'Title' column contains '[ISL Online Store] [SILKYPIX] Information of sending the license : Order Number[XXX ...]'.

6. Check the content of the email.

* Click the [x] button in the upper right corner of the window when you close this window.



7. Select the logo of " ISL Online Store " to return to the top page in ISL Online Store.

