

# Information on My Account

You can operate and use the member information you registered with the ISL Online Store from "My Account."

See the following concerning "My Account."

## 1. Log in as a member.

Input your "E-mail address" and "Password" in the "Sign In" space at the top left of the page, then click on the [Sign In] button.

The screenshot shows the ISL Online Store homepage. At the top, there is a red banner with the text "Please sign up to members for shopping." Below this, the navigation bar includes the Ichikawa Soft Laboratory logo, links for "Procedures for shopping" and "Create New Account", and a "Cart" button. The main content area is divided into several sections:

- Sign In:** A form with fields for "Email Address" and "Password". There is a checkbox for "Store e-mail address on computer" and a "Sign In" button. This section is highlighted with a red box in the original image.
- Member Registration:** A green button with a pencil icon and the text "Member Registration".
- Exchange Rate:** A section titled "About exchange rate" showing the current rate: "Current exchange rate: 1 USD = 110.02 JPY". It also includes a "Currency" dropdown menu set to "US Dollar(USD)" and a note: "last update: Apr 24, 2017, 1:00 p.m. (JST)".
- Product Lineup:** A section titled "PRODUCT LINEUP" featuring "SILKYPIX series" products: "Developer Studio Pro8" and "Developer Studio 7". Below this is a "Guide" section with links for "Procedures for shopping" and "About Us".

A red box in the original image highlights the "Sign In" form and the "Member Registration" button, indicating the steps for logging in or creating an account.

## 2. Log in as a member.

After logging in as a member, your name will appear at the top of the page.

A [My Account] button is displayed at the top. Click on this button to go to "My Account."

**ICHIKAWA SOFT LABORATORY** [My Account](#) Ichikawa Taro [Logout](#) [Cart](#)

Product Lineup


**SILKYPIX series**

- ▶ Developer Studio Pro8
- ▶ Developer Studio 7

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Guide

- ▶ Procedures for shopping
- ▶ About Us
- ▶ Payment Method
- ▶ Privacy Policy
- ▶ Contact

 You need to register a new membership even if you have purchased our product **before December 6, 2016**. Moreover, please register the product license to the "My Account" after membership registration for the offering of preferential service.

[Guide to Create New Account](#)


**About exchange rate**

Currency:

**Current exchange rate: 1 USD = 111.17 JPY**

last update: Apr 24, 2017, 1:00 p.m. (JST)


\*This is just to use approximate reference. The exchange rate when you really make a payment is different from an exchange rate displayed here.

 **PRODUCT LINEUP**

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**SILKYPIX Developer Studio Pro8**

Digital Development Software for RAW/JPEG/TIFF Files  
Professional edition equipped with rich functions to build it into a high-quality image.



[Download Edition](#)

### 3. Go to "My Account."

Go to "My Account."

After going to "My Account," your "Purchase History" will be displayed.

#### 1) Purchase History

You can confirm details of merchandise you have purchased from your member registration to the Online Store from this list.

To check these details, click on "Detail" to the right of the purchase you wish to confirm.

The screenshot shows the 'My Account' page for 'Ichikawa Taro'. The page features a navigation menu on the left with sections for 'Product Lineup' (SILKYPIX series, Developer Studio Pro8, Developer Studio 7) and 'Guide' (Procedures for shopping, About Us, Payment Method, Privacy Policy, Contact). The main content area is titled 'My Account' and includes links for 'Purchase History', 'Serial List', 'Change Account Settings', and 'Close My Account'. A welcome message 'Welcome / Ichikawa Taro' is displayed. Below this is the 'Purchase History' section, which shows 'Total 3 Orders.' and a table of purchase history. The table has columns for 'Purchase Date and Time', 'Order Number', 'Payment Method', 'Total Amount', 'Order Status', and 'Detail'. Three orders are listed, each with a 'Detail' link highlighted in red.

Purchase Date and Time	Order Number	Payment Method	Total Amount	Order Status	Detail
[Redacted]	999999	Creditcard	28080JPY	Shipped	<a href="#">Detail</a>
[Redacted]	999999	Creditcard	11232JPY	Shipped	<a href="#">Detail</a>
[Redacted]	999999	Creditcard	6800JPY	Shipped	<a href="#">Detail</a>

To Top ▲

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"Order Detail," "Shipping Address," "Serial List," and "Mail History List" will be displayed.

### 1) - 1 Order Detail

Your "Order Detail" will be displayed.

Details related to your purchase history of merchandise's brand name, quantity, price, shipping and other fees can be confirmed from this list.

- ▶ Procedures for shopping
- ▶ About Us
- ▶ Payment Method
- ▶ Privacy Policy
- ▶ Contact

**Order Detail**

Purchase Date and Time : ██████████

Order Number : 999999

Payment Method : Creditcard

Order Status : Shipped

Product Code	Product Name	Quantity	Subtotal
DSP8D01012	SILKYPIX Developer Studio Pro8 Download Edition	1	28080JPY
Subtotal			28080JPY
Use Coupon			0JPY
Delivery Fee			0JPY
Fee			0JPY
Total Amount			28080JPY

### 1) - 2 Shipping Address

The address you registered during member registration will be displayed.

If you are purchasing only product licenses for current products, they will be sent only by e-mail.

Therefore, no items will be sent to this address.

**Shipping Address**

Name	Ichikawa Taro
Name(Kana)	
Company Name	
Department Name	
Post Code	-
Address	1-3, Nakase, Mihama-ku, Chiba-city, Chiba, Japan
Phone Number	██████████
Fax Number	██████████
Delivery Date	
Delivery Time	

## 1) - 3 Mail History List

"Mail History List" will be displayed.

You can confirm the details of e-mails sent from our company from this list of merchandise you have purchased.

Mail History List	
Date	Title
[REDACTED]	[ISL Online Store] [SILKYPIX] Information of sending the license : Order Number[999999]
[REDACTED]	[ISL Online Store] [SILKYPIX] Information of your order : Order Number[999999]

In addition, if you click on the title of the mail you want to check, the contents of each e-mail that has been sent will be displayed in a separate window.

ICHIKAWA SOFT LABORATORY  
 -- Information of sending the license --  
 The settlement was completed  
 =====

[SILKYPIX Developer Studio]  
<http://www.silkypix.com>

[REDACTED]

Dear Mr./Ms. Taro Ichikawa,

Thank you very much for purchasing "SILKYPIX Developer Studio" license.  
 We completed your settlement.

We notify your license as follows:

[SILKYPIX Developer Studio Pro8]  
 [Serial number]: [REDACTED]  
 [Product keys]: [REDACTED]

\* As the principle, we do not reissue the product license.  
 Please keep the above license carefully.

[Order Number]  
 999999

Clicking the [X (Close)] button in a separate window will return you to the "Mail History List."

Mail History List	
Date	Title
[REDACTED]	[ISL Online Store] [SILKYPIX] Information of sending the license : Order Number[999999]
[REDACTED]	[ISL Online Store] [SILKYPIX] Information of your order : Order Number[999999]

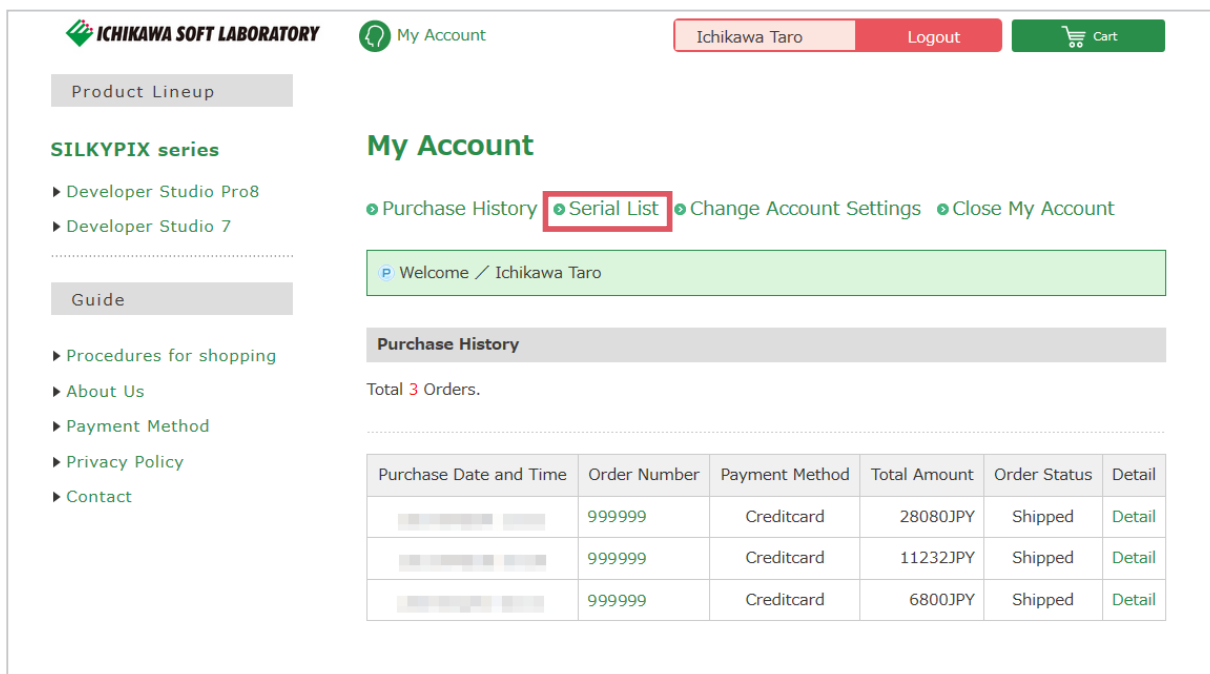
**Back**

Clicking the [Back] button at the bottom of the page will return you to "Purchase History."

## 2) Serial List

You can check the product license of downloaded products purchased after membership registration to our online store, as well as product licenses directly registered to your "My Account."

Click on "Serial List."



ICHIKAWA SOFT LABORATORY My Account Ichikawa Taro Logout Cart

Product Lineup

**SILKYPIX series**

- ▶ Developer Studio Pro8
- ▶ Developer Studio 7

Guide

- ▶ Procedures for shopping
- ▶ About Us
- ▶ Payment Method
- ▶ Privacy Policy
- ▶ Contact

## My Account

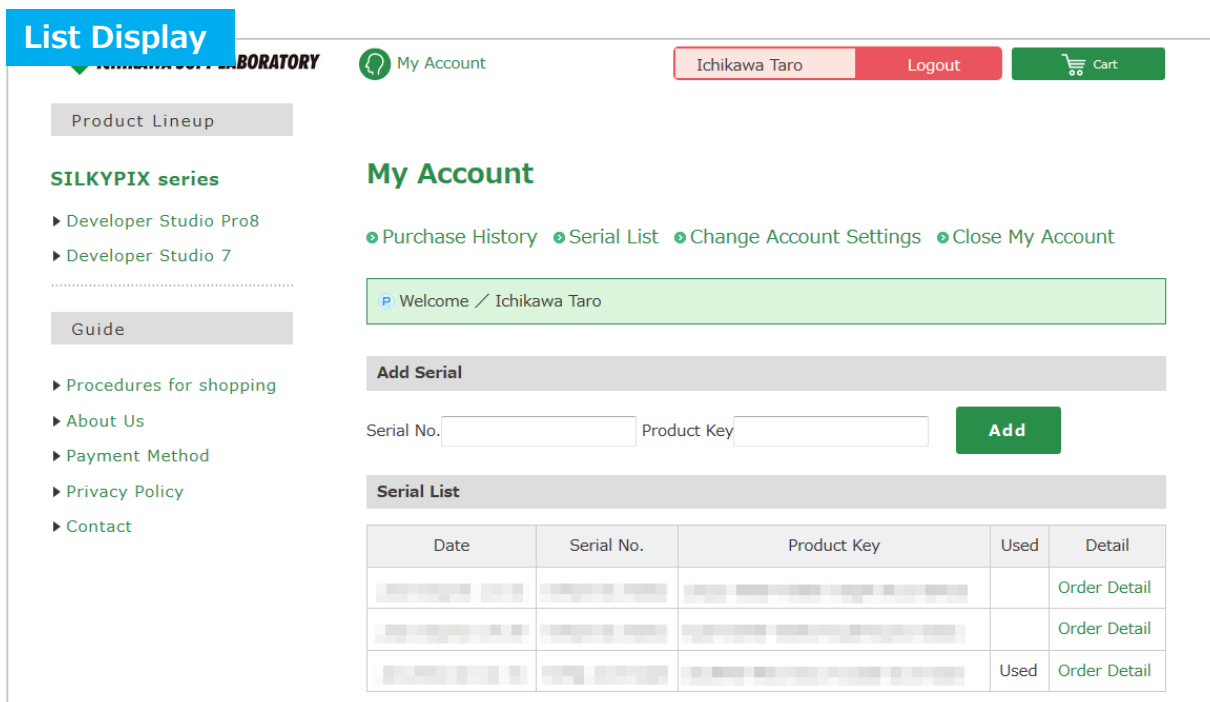
- ◉ Purchase History
- ◉ **Serial List**
- ◉ Change Account Settings
- ◉ Close My Account

Welcome / Ichikawa Taro

### Purchase History

Total 3 Orders.

Purchase Date and Time	Order Number	Payment Method	Total Amount	Order Status	Detail
[REDACTED]	999999	Creditcard	28080JPY	Shipped	Detail
[REDACTED]	999999	Creditcard	11232JPY	Shipped	Detail
[REDACTED]	999999	Creditcard	6800JPY	Shipped	Detail



ICHIKAWA SOFT LABORATORY My Account Ichikawa Taro Logout Cart

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## My Account

- ◉ Purchase History
- ◉ **Serial List**
- ◉ Change Account Settings
- ◉ Close My Account

Welcome / Ichikawa Taro

### Add Serial

Serial No.  Product Key  **Add**

### Serial List

Date	Serial No.	Product Key	Used	Detail
[REDACTED]	[REDACTED]	[REDACTED]		Order Detail
[REDACTED]	[REDACTED]	[REDACTED]		Order Detail
[REDACTED]	[REDACTED]	[REDACTED]	Used	Order Detail

## 2) - 1 Add Serial

If you have purchased a product license for downloaded merchandise from our online store after member registration to our online store, we will be able to send you information on the issued license in order to issue the product license.

However, product licenses purchased before member registration should be newly registered in order for us to send you support and campaign information.

Enter the serial number of the product license and the product key, click on the [Add] button to proceed with registration.

The screenshot shows the 'My Account' page of the Ichikawa Soft Laboratory website. The page includes a navigation menu on the left with categories like 'Product Lineup', 'SILKYPIX series', and 'Guide'. The main content area is titled 'My Account' and contains links for 'Purchase History', 'Serial List', 'Change Account Settings', and 'Close My Account'. A green banner displays 'Welcome / Ichikawa Taro'. Below this is the 'Add Serial' form, which is highlighted with a red box. The form has two input fields: 'Serial No.' and 'Product Key', followed by a green 'Add' button. Below the form is a 'Serial List' table with columns for Date, Serial No., Product Key, Used, and Detail.

Good

**Add Serial**

Serial No.  Product Key

Wrong

**Add Serial**

Serial No.  Product Key

Wrong

**Add Serial**

Serial No.  Product Key

Wrong

**Add Serial**

Serial No.  Product Key

Product licenses registered here are registered to your serial list.

Therefore, even if you somehow lose the e-mail with your product license, you can check it from "My Account."

In addition, if you register for merchandise from our campaigns, when you order new merchandise from our company, you can purchase merchandise with the campaign price automatically given.

## 2) - 2 Serial List

You can check the product license of downloaded products purchased after membership registration to our online store, as well as product licenses directly registered to your "My Account."

The screenshot shows the 'My Account' page of the Ichikawa Soft Laboratory website. The user is logged in as 'Ichikawa Taro'. The page features a navigation menu on the left with categories like 'Product Lineup', 'SILKYPIX series', and 'Guide'. The main content area is titled 'My Account' and includes links for 'Purchase History', 'Serial List', 'Change Account Settings', and 'Close My Account'. Below these links is a welcome message for 'Ichikawa Taro'. There is an 'Add Serial' form with input fields for 'Serial No.' and 'Product Key', and an 'Add' button. The 'Serial List' section is highlighted with a red box and contains a table with the following columns: Date, Serial No., Product Key, Used, and Detail. The table lists three entries, each with a 'Detail' link.

Date	Serial No.	Product Key	Used	Detail
[blurred]	[blurred]	[blurred]		<a href="#">Order Detail</a>
[blurred]	[blurred]	[blurred]		<a href="#">Order Detail</a>
[blurred]	[blurred]	[blurred]	Used	<a href="#">Order Detail</a>

Information displayed on the "Serial List" is as follows.

- Date . . . The date and time the product license was issued from our company, as well as the date and time you registered the product license will be displayed.
- Serial No. . . . This is the serial number for the product license you purchased and / or registered.
- Product Key . . . This is the product key for the product license you purchased and / or registered.
- Used . . . This shows if you used a company campaign for discounted merchandise.
- Details . . .

Click "Delete" to delete mistaken license registrations.

However, you cannot delete licensed used for discounted merchandise.



### 3) Change Account Settings

You can change the information in your member registration.

Click on "Change Account Settings," and the "Change Account Settings (Input Page)" will be displayed with the current registered member information. Correct the information you wish to change and click on the [Confirm] button.

**ICHIKAWA SOFT LABORATORY** My Account Ichikawa Taro Logout Cart

Product Lineup

**SILKYPIX series**

- ▶ Developer Studio Pro8
- ▶ Developer Studio 7

Guide

- ▶ Procedures for shopping
- ▶ About Us
- ▶ Payment Method
- ▶ Privacy Policy
- ▶ Contact

**My Account**

- Purchase History
- Serial List
- **Change Account Settings**
- Close My Account

Welcome / Ichikawa Taro

**Change Account Settings(Input Page)**

Enter the following items. Items marked with "\*" are required.  
Please click [Confirm] button, if everything is ok.

Name*	Last Name Ichikawa First Name Taro
Company Name	
Department Name	
ZIP CODE	
Address*	1-3, Nakase, Mihama-ku, Street number, Street name, Building name, Chiba-city, Chiba, City, State, Zip, Japan Country Please divide address into 3 parts
Phone Number*	+ - - -
Fax Number	+ - - -
Email Address*	 Please input again to confirm.
Mobilephone Email	 Please input again to confirm.
Gender*	<input checked="" type="radio"/> Male <input type="radio"/> Female
Occupation	Select
Date of Birth*	/ /
Password*	 alphanumeric 4-50Length(Including Marks) Please input again to confirm.
About Newsletter*	<input checked="" type="radio"/> Send email <input type="radio"/> Do not send email

**Confirm**

\* We will inquire of your date of birth for your confirmation if you wish to reissue your password. So, we ask you to register your date of birth for that inquiry.

The corrected information will be displayed on the "Change Account Settings (Confirmation Page)."  
Check the displayed information and click the [Regist] button.

**ICHIKAWA SOFT LABORATORY** My Account Ichikawa Taro Logout Cart

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**SILKYPIX series**

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**My Account**

- Purchase History
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Welcome / Ichikawa Taro

**Change Account Settings(Confirmation Page)**

Please confirm below.  
Please click [Regist] button,if everything is ok.

Name	Ichikawa Taro
Company Name	
Department Name	
Address	1-3, Nakase, Mihama-ku,Chiba-city, Chiba,Japan
Phone Number	
Fax Number	
Email Address	
Mobilephone Email	Not Entered
Gender	Male
Occupation	Not Entered
Date of Birth	
Password you want.	*****
About Newsletter	Send email

Back **Regist**

To Top ▲

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#### 4) Close My Account

This allows you to withdraw from our online store. Click on [Close My Account].

The screenshot displays the 'My Account' page for a user named Ichikawa Taro. The page is titled 'My Account' and features a navigation menu on the left with sections for 'Product Lineup' (including SILKYPIX series and Developer Studio) and 'Guide' (including shopping procedures and contact information). The main content area is titled 'Close My Account (Input Page)' and contains a warning message: 'Please note that closing your account will permanently delete all of your data associated with it.' A prominent 'Close My Account' button is centered on the page, highlighted with a red rectangular box. The top of the page includes the Ichikawa Soft Laboratory logo, a 'My Account' link, the user's name 'Ichikawa Taro', a 'Logout' button, and a 'Cart' icon. A 'To Top' link is visible in the bottom right corner of the page content area.

This takes you to the "Close My Account (Input Page)."

To close your account, click on "Close My Account."

After completing procedures for closing your account, an e-mail with information on closing your account will be sent to the e-mail address registered when you registered as a member.

After this e-mail is sent and all procedures for closing your account are completed, your purchase history, address and other information will all be deleted.

In addition, all merchandise registered in your Current Cart at the time you delete your account will be deleted.

If you wish to make new purchases after completely deleting your account, please perform member registration again.